



सत्यमेव जयते

राष्ट्रीय अनुसूचित जनजाति आयोग
National Commission for Scheduled Tribes

(भारत के संविधान के अनुच्छेद 338क के अंतर्गत एक संवैधानिक निकाय)
(A constitutional body under Article 338A of the Constitution of India)

F.No. NCST/DEV-5363/MFIN/12/2025-RU-III

Dated: 26.02.2026

To,

The Managing Director & CEO,
Indian Bank,
66, Rajaji Salai,
Chennai (Tamil Nadu)- 600001

Sub:- Non-release of Working Capital and Production Store Shed loan amount by Indian Bank – a representation dated 17.06.2025 of Smt. Banoth Swaroopa, Mahabubabad District, Telangana

महोदय/महोदया,

I am directed to enclose herewith a copy of the minutes of the sitting held on 7.11.2025 under the chairmanship of Shri Jatothu Hussain, Hon'ble Member, National Commission for Scheduled Tribes (NCST) at New Delhi on the above mentioned subject, for your information.

2. It is requested that the action taken/ to be taken in the matter may be submitted to NCST within stipulated time from receipt of the letter, for placing it before Hon'ble Commission.

Yours faithfully,

(Dr. P. Kalyan Reddy)
Director
Ph No. 011-20819841

Copy for information:-

1. Smt. Banoth Swaroopa,
R/O Dharamram Thanda, Annaram Village,
Kesamudram Mandal,
Mahabubabad (Telangana)
2. PS to Hon'ble Member (JH), NCST.
- ✓ 3. NIC, NCST for uploading on the website of the Commission.

National Commission for Scheduled Tribes

Minutes of the Sitting held under the Chairmanship of Shri Jatothu Hussain, Hon'ble Member, National Commission for Scheduled Tribes at Dilkusha Guest House, Hyderabad in the case of Smt. Banoth Swaroopa, Mahabubabad District, Telangana regarding Non-release of Working Capital and Production Store Shed loan amount by Indian Bank.

Date of the Sitting: 07/11/2025, 03:00 PM
Participants in the Sitting: As per Annexure
NCST/DEV-5363/MFIN/12/2025-RU-III

Smt. Banoth Swaroopa, resident of Dharamram Thanda, Annaram Village, Kesamudram Mandal, Mahabubabad District, vide her petition dated 17.06.2025, has stated that she belongs to the ST Lambada community and had proposed to establish a water plant under the name "Ayyappa Water Plant" with a project cost of ₹2 crores. She was sanctioned ₹98 lakhs by Indian Bank, Mahabubabad Branch, for machinery, and invested an additional ₹1.02 crore (borrowed from relatives) for construction. Despite delays in machinery delivery, she began repaying the loan and has paid ₹40 lakhs in EMIs. She sought ₹1.8 crore more as working capital and for a production store shed, which the bank initially agreed to process but later denied citing the account's NPA status. She alleges that this denial shattered her entrepreneurial aspirations as a woman from a Scheduled Tribe and has pushed her family into financial distress. She has also applied under the MSME T-Pride Scheme for government incentives. She prays that the Hon'ble Commission direct Indian Bank to release the remaining amount so she can start production and sustain her livelihood.

2. In the sitting held on 08.08.2025, the Commission recommended-"After discussion with the officers of Indian Bank and petitioner, it was observed that no action is warranted on part of NCST."

3. However, Smt. Banoth Swaroopa, Proprietor, Ayyappa Water Plant, vide her rejoinder dated 29.08.2025, has submitted that several statements made by the bank officials during the proceedings dated 08.08.2025 were misleading. She clarified that the claim that she never visited the bank or that someone else signed on her behalf is false, as all signatures are hers. She further stated that although she could not visit the bank regularly due to domestic responsibilities, she personally followed up multiple times regarding the release of her loan. She also refuted the bank's statement that no machinery was purchased, asserting that the machinery was duly bought, installed, and evaluated by an engineer deputed by the bank, in the presence of the bank manager. She has now produced supporting documents, including an Engineer's Certificate dated 19.12.2024, a Moratorium Request Letter dated 12.02.2025, and an MSME Restructuring Form dated 12.02.2025, which disprove the bank's claims. In view of these facts, she has requested the Hon'ble Commission to grant a fresh hearing to review the matter based on true records and evidence.

4. The Commission has decided to discuss the issue with the authority and the petitioner on 07.11.2025. Accordingly, a Sitting Notice was sent on 28.10.2025

5. The petitioner has informed that if the loan for working capital is given she can make the unit functional and show the viability and there by eligible for the subsidy under T-PRIDE scheme of Government.

6. The authorities have informed that first it should be brought out of the NPA and later account need to be restructured and then only the term loan can be given. Based on the viability of the project and its establishment, the working capital will be released.

7. After hearing to the petitioner and authority the following observations/recommendations are made and the ATR may be submitted in 15 days.

a. It is observed that the petitioner has no intention of cheating the bank as the machinery has been aquired and it was late as the agency PM Enterprises delayed its supply. The bank may take necessary action on the vendor as the term loan amount was transferred directly by Indian Bank to the vendor after the bank's own due diligence.

b. The bank-deputed engineer report, certifies installation of machinery and readiness of the unit. The bank-appointed engineer has reported that machinery worth approximately ₹87 lakh is present at site.

c. The bank may submit the account statement of the PR Enterprises and the petitioner to examine its allegation that the vendor has transferred the amount to the petitioners account.

d. Considering the petitioners claim of eligibility for a ₹1 crore subsidy from the Government of Telangana, which strengthens project viability, the bank may examine the release of the required working capital.

e. The bank may encourage the aspiring ST Entrepreneurs especially the women. Only when all the options cease, the petitioner may be advised by the bank to opt for the One time Settlement (OTS).

(Jatothu Hussain)

जाटोतु हुसैन / Jatothu Hussain
सदस्य / Member
राष्ट्रीय अनुसूचित जनजाति आयोग
National Commission for Scheduled Tribes
भारत सरकार / Govt. of India
नई दिल्ली / New Delhi

